



HCBS STRATEGIES, INC.

Improving Home and Community Based Systems
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Haley B. Gallo

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EDUCATION

University of Southern California (USC), Los Angeles, CA **Expected May 2022 | GPA: 4.0**
Ph.D.: Gerontology

University of California Los Angeles, Los Angeles, CA **June 2017 | GPA: 3.63**
B.S.: Psychobiology | Minor: Gerontology

CONSULTING EXPERIENCE

HCBS Strategies, Remote **February 2021 – Present**
Intern

- Conducted a business process analysis of Medicaid waivers and long-term services and supports run by CA state agencies
- Advised NE and HI state officials about funding allocation formulas based on policy goals and Census data accuracy

Kathleen Wilber Consulting, Los Angeles, CA **August 2019 – May 2020**
Research Assistant

- Researched the feasibility of creating a countywide department of aging dedicated to serving older adults in Los Angeles
- Managed a team of five research assistants to analyze administrative data and qualitatively code focus group transcripts

RESEARCH EXPERIENCE

Delphi Study to Measure Area Agency on Aging Outcomes, USC **November 2020 – Present**
Lead Investigator

- Developed a survey that can be used to measure Area Agency on Aging (AAA) outcomes; recruited participants from all states
- Used community-based participatory research to include subject-matter experts in making bottom-up policy recommendations

Building a Data Set for California Area Agencies on Aging (AAAs), USC **June – December 2020**

Lead Investigator

- Compiled information from California Department of Aging internal documents, area plans, surveys, and reports
- Studied trends and relationships between AAA structure, funding, and service provision

Family Caregiver Support Center, USC **August 2018 – July 2019**
Research Assistant

- Evaluated California caregivers' use of CareJourney, an online service that allows caregivers to access information
- Made recommendations about how to improve CareJourney to be most useful to caregivers and social workers

Secure Old Age Lab, USC **August 2017 – July 2018**
Research Assistant

- Used OLS regression with Health and Retirement Study data to explore the relationship between social media use and loneliness
- Analyzed focus groups with older adults to understand facilitators and barriers to transportation and technology use

POLICY EXPERIENCE

Gerontological Society of America, Washington, D.C. **June – July 2019**
Greg O'Neill Policy Intern

- Contributed to GSA's requested language for the reauthorization of the Older Americans Act

- Represented GSA members at aging coalition meetings and planned a policy session for the Annual Scientific Meeting

White House Office of Science and Technology Policy, Washington, D.C.

June – August 2016

National Science and Technology Council Intern

- Acted as the Executive Secretary for the Task Force on Research and Development for Technology to Support Aging Adults
- Identified members to serve on the Task Force from public, private, and academic sectors; helped create the Task Force charter

SKILLS

Skills: Data analysis (Stata, Excel); qualitative analysis (interviewing, NVivo, Atlas.ti); writing (analytical and policy-oriented)